

RightFax Administrator Training Class

- Description:** 2 Day RightFax Administration Class for RightFax Administrators / Support
- Audience:** Users who are familiar with RightFax and RightFax administration who would manage / support the RightFax application server
- When:** Visit DSG Website for Dates and Times - <http://www.dsgi.net>
- Where:** DSG Office – 8120 Penn Ave S, Suite 125, Bloomington, MN
- RSVP:** Seating is limited. Please call Kristy at 952-224-3340 x 205 to reserve your seat.
- Cost:** \$895

Course Outline:

- Configuration of Core RightFax services
- Troubleshooting RightFax Server issues
- Permissions Needed for Administration
- Registry Keys
- RightFax Boardservers / DocTransport options
- Running services in debug mode
- Troubleshooting Phone Line Problems
- Brooktrout Diagnostic Utilities
- Dialogic Fax over IP - SR140 Installation / Configuration Troubleshooting
- 9.3 SQL Database
- Optimizing RightFax Services
- Other RightFax Integration Options (pdfBurst,pclBurst, Mail To Fax)
- Troubleshooting Email Gateway Issues
- Advanced Load Balancing / LCR Rules
- Integration to DO NOT CALL
- Fax Reporter / Fax Dump
- Creating RightFax Coversheets
- Alerting and Monitoring
- Customizing Active Directory Sync Profiles
- Routing Faxes to things other than E-Mail or FaxUtil
- AutoReply
- Phone Books – how to import and use them
- RightFax Shared Service Module - “Collective” / Load Balancer
- WebUtil / WebEFM Clients
- Silent Client Install